



Family Support Mortgage Guidance Notes for Intermediaries

- Maximum mortgage of 95% LTV
- 5% of PP to be placed in SBS Family Support **no access** savings account which will attract an interest rate as stated in the savings product description and will be held for 5 years
- Savings account must be opened with **CLEARED** funds before completion of mortgage
- Maximum of 2 savings accounts can be linked to each mortgage
- There is an addendum to the ESIS which must be given out to all applicants with the illustration and can be downloaded [here](#).
- Details of the family supporters will need to be added to the case using the “Notes” functionality on the intermediary portal (name, address & relationship to applicant(s))
- Evidence will be required to show supporter already has the required funds (account statement)
- You **must** provide the following information to the savings customer/customers before they complete the savings application form to ensure regulations are complied with:
 - [Family Support Savings literature](#)
 - [Savings Terms and Conditions](#)
 - [FSCS Exclusions Sheet](#)
 - [Privacy Notice](#)
 - [Complaints Procedure](#)
 - [Family Support Savings Application Form](#)

If you have any questions please contact your BDM
www.saffronforintermediaries.co.uk/contact